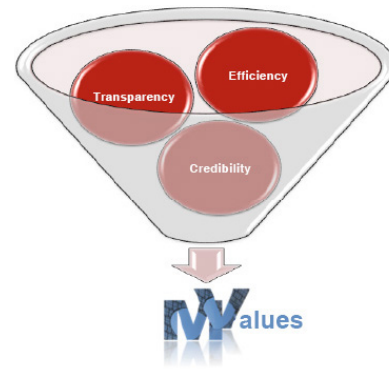


## 3.2.- Risk management



### DESCRIPTION

Legal certainty, ethical behaviour and corporate responsibility are the values that 21st-century society demands of business organizations that interact with the surroundings, with the environment and which provide essential services for citizens.

Risk Management provides a management model adapted to international standards that enable organizations to successfully face the above-mentioned demands..



### OBJECTIVES

- Efficiency.
- Transparency.
- Credibility.
- A Risk Management System provides an organization with the credibility to face the vertiginous legislative and regulatory changes of the 21st century through the enhancement of the organization's best values.



### RESULTS / BENEFITS

- Reputational risk, together with the increasing demand for legal responsibilities from the management and governing bodies of all organizations, requires the employment of modern management tools in line with the requirements of the stakeholders.
- Risk management provides a framework of efficiency, transparency and credibility adequate for achieving this objective.



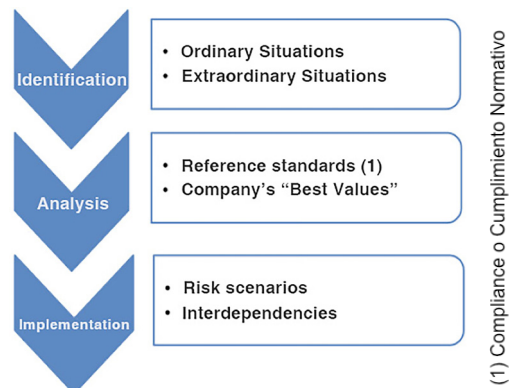
### ACTIONS

Our knowledge and experience as the first company in Europe to be certified in Risk Management, and leaders in the implementation of regulatory compliance system, adapted to ISO 31000: 2009 and certified in Spain under the reference AENOR EA31, allow us to provide any organization with the support needed to establish a framework providing legal certainty to the organization's management.



### AIMED AT

Public administrations, public companies and municipalities with competencies over the services.



(1) Regulatory compliance

