



3.8.- Water services management audit



DESCRIPTION

By means of a management audit, the local drinking water and sanitation service is to be subject to comprehensive and methodological analysis, ranging from the analysis of the production sources to the process of the implementation of municipal tariffs, and including all management processes.

This audit will examine any deficiencies in the system, areas for improvement and the degree of compliance with the current legislation.



OBJECTIVES

- Comprehensively analyse all aspects of the public water utilities and municipal sewage services.
- Identify of opportunities for improvements and possible legislative non-compliances.



RESULTS / BENEFITS

- Knowledge of the condition of the service.
- Detailed knowledge of current legislation.
- Water resources savings.
- Reduction of energy consumption (kWh) and carbon footprint.
- Reduction of energy cost and/or purchase of water.
- Improve service quality.



ACTIONS

- Collection of documentary information.
- Information analysis and benchmarking.
- Analysis of compliance with current legislation.
- Breakdown of improvement opportunities and action to be taken.



AIMED AT

Public administrations, public companies and municipalities with competencies over the service.

